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**Satisfaction Survey** 

After this training module, you will be able to:

• Access and respond to Petrobras' satisfaction survey

**Note:** \* In order to adapt the process of registration of Petrobras suppliers to Law 13303/16, as of 01/22/2018, the Certificate of Registration and Cadastral Classification (CRCC) and the Simplified Registration Statement (DRS) are no longer issued. Both certificates ceased to exist, and a single document, the Cadastral Register Certificate (CRC), became effective.





## **III. Evaluation Questionnaires**

After sending the questionnaire, a message will be displayed suggesting a response to the Satisfaction Survey.

The Petronect       Registry at Petrobras       Electronic Quotes       Payments       Digital Signature       Petrobras Security Information Standards         About Registry at Petrobras       Announcements       Company Identification       Evaluation Questionnaires       Results from Evaluation       Events       Track Your Situation       Contact Us       Satisfaction Survey         Vour company must fill the questionnaires below to be evaluated by Petrobras. How to proceed:       Your company must fill the questionnaires of the outline with the longe to Answer button       Petrobras security information Standards         After completing the questionnaire of one criterion, the status will change to Answer ed Glick here: to view the questionnaire answers for the current families's requirements Glick here: to view the questionnaire answers for the current and the historical families's requirements Glick here: to view the questionnaire answers for the current and the historical families's requirements Glick here: to view the questionnaire answers for the current and the historical families's requirements Glick here: to view the questionnaire answers for the current and the historical families's requirements Glick here: to view the questionnaire answers for the current and the historical families's requirements       Yes       No	Petronect	Welcome: Monday, February 4, 2019 My Account Trainings Contact Us Terms Membersh	hip & Billing Securely Log Off
Your company must fill the questionnaires below to be evaluated by Petrobras. How to proceed:       Image: Satisfaction Survey       X         I- For each non answered criteria (X), click on Answer button       Dear supplier,       Dear supplier,         3- Finally, after answer to all criterions, click on Send button to submit your question       Image: Now your perception regarding how easy is the completing the questionnaire of the current families's requirements       Image: Now your perception regarding how easy is the completing this questionnaire.         Click here       to view the questionnaire answers for the current and the historical families's requirements       Image: Now You         Ves       No		tronic Quotes Payments Digital Signature Petrobras Security Information Standards	
Your company must fill the questionnaires below to be evaluated by Petrobras. How to proceed:       Dear supplier,         1- For each non answered criteria (*), click on Answer button       Dear supplier,         2- After completing the questionnaire of one criterion, the status will change to Answer       Tear of (Technical) criterion, order to improve the Petrobras' Supplier Registration, we would like to know your perception regarding how easy is the completing the questionnaire answers for the current families's requirements Click here to view the questionnaire answers for the current and the historical families's requirements Click here to view the questionnaire answers for the current and the historical families's requirements Click here to view the questionnaire answers for the current and the historical families's requirements Click here to view the questionnaire answers for the current and the historical families's requirements Click here to view the questionnaire answers for the current and the historical families's requirements Click here to view the questionnaire answers for the current and the historical families's requirements Click here to view the questionnaire answers for the current and the historical families's requirements       Yes       No	About Registry at Petrobras Announcements	Company Identification Evaluation Questionnaires Results from Evaluation Events Track Your Situation Contact Us Satisfaction Survey	
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	How to proceed: 1- For each non answered criteria ( 2- After completing the questionnaire o 3- Finally, after answer to all criterions, Click here to view the questionnaire a	), click on Answer button       You just have ended the completing questionnaire of (Technical) criterion.         f one criterion, the status will change to Answer red (click on Send button to submit your questionnaire)       You just have ended the completing questionnaire of (Technical) criterion.         norder to improve the Petrobras' Supplier       Registration, we would like to know your perception regarding how easy is the completing this questionnaire.         nswers for the current and the historical families's reduced the listorical families's reduced the completing the search now?       Do you want to answer the search now?	
		Click on 'Yes' to answer the survey.	
Click on 'Yes' to answer the survey.	$\supset \supset$		Ρ

# How to access the Satisfaction Surveys on the portal

Access the menu "Registry at Petrobras", submenu "Satisfaction Survey".

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# How to access the Satisfaction Surveys on the portal

The satisfaction surveys that are open and available for response are displayed.

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Teste Pesquisa de Satisfação Tipo 2 19.11.2018	22.11.2018	3000033203	Available	Manswer	
	22.11.2018	3000033202	Available	Answer	

# How to access the Satisfaction Surveys on the portal

Answer the search and then click the "Send" button.

Satisfaction Survey	
Pesquisa_Teste_PRB0175199	
001. How satisfied are you with answering the questionnaire? Satisfied Dissatisfied	
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# How to access the Satisfaction Surveys on the portal

## All searches will be available in "Search History".

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# WHEN WE CREATE A GOOD BRAND, WE OPEN A PORTAL TO THE FUTURE.



